

2016



SUPPORT FOR REFUGEES AND ASYLUM SEEKERS

Available online

'With courage let us all combine'

This line from the second verse of the Australian National Anthem, celebrates the courage of refugees who have refused to deny their identity or beliefs in the face of persecution. They have fled their homeland, often enduring terrifying and dangerous journeys only to face the cruelty of detention, before working hard to make a new life for themselves and their families.

People in our community can help them by pointing those who need assistance in the direction of centres, resources, networks and associations that help in various ways. This booklet sets out details for resources available in and around Adelaide.

It will be updated on the websites when we know of further resources.

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Compiled by Margaret Calder from the Circle of Friends 111, Wayville
& the Effective Living Centre, Wayville

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Available on line from:

- **Effective Living Centre www.effectiveliving.org under Social Issues**

ADELAIDE COMMUNITY LINKS

Centres, Resources, Networks and Associations which help Refugee and Asylum seekers

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PLEASE NOTE

Although centres, resources, networks and associations are listed under particular categories many have multiple services. If you are looking for help it is wise to look at all entries e.g. if you are looking for services for young people or children do not just go to that section as other entries, particularly the First Contact Centres with such listings like MRCSA and ARA; the Health Services; Services associated with various Faith Communities; Educational and Training Services and others offer specific services for youth and children.

Available on line for downloading at www.effectiveliving.org
under Social Issues

FIRST CONTACT CENTRES

1. MIGRANT RESOURCE CENTRE www.mrcsa.com.au

23 Coglein Street Adelaide SA 5000 Ph: (08) 8217 9500. Email: admin@mrcsa.com.au

Mail: P O Box 6035 Halifax Street, Adelaide SA 5000

Northern Centre: 28 Mary Street, Salisbury. Ph: (08) 8256 5700. Email: northernarea@mrcsa.com.au

MRCSA is an independent, non-government settlement agency servicing all of South Australia. It supports the effective settlement and participation of people from refugee and migrant backgrounds, particularly new arrivals. Humanitarian Settlement Services information flyer lists all the services and programs the MRC has at various centres. Other centres are located in Mt Gambier, Naracoorte, Bordertown, Renmark and Murray Bridge. A crèche allows clients to participate more fully in programs. A variety of specialist support services include financial counselling, consumer education, emergency relief, family relationship counselling and education, case services and migration services and youth services. The overview of MRCSA services includes details on accommodation services, case coordination, financial assistance, reception and essential registrations and orientation. The website has a 'What's on' section, listing particular events and training available. www.mrcsa.com.au/whats-on

2. THE WELCOME CENTRE <http://welcometoaustralia.org.au/>

or <https://www.facebook.com/WelcomeCentreAdelaide>

100 Drayton Street, Bowden Open: Tues 10.00 – 4.00, Wed 10.00 – 6.00, and Thurs 10.00 – 4.00.

Ph: 0448 346 306 The Welcome Centre Manager- Kathryn Girvan Email: kathryn@welcometoaustralia.org.au

The Welcome Centre is an initiative of Welcome to Australia, providing support to asylum seekers, refugees and new arrivals through English classes, volunteer and work experience opportunities, material aid (donated furniture), emergency food relief, social support and friendship. Activities include - Community Dinner every fortnight from 7.00 pm Thursdays; Saturday Soccer: 10.00 -12.00; English classes – Chai & Conversation English practice: Wed. 4.00 - 6.00pm; "English Tea"- English for beginner women: Thur. 10.00 - 11:30am; English class – Beginners: Tuesday 1.00 – 3.00pm and Intermediate: Thur. 1.00 -3.00pm.

Welcome Salisbury: St John's Anglican Church: Church Street, Salisbury, English Class: Mondays: 12-2pm; Tuesday 9.30-11.30; Thursday 10-12pm, 4.30 -6.30pm.

Welcome Marion: Cooina Neighbourhood Centre: 245 Sturt Road, Sturt: Fridays: 1-3pm English classes

3. ARA - AUSTRALIAN REFUGEE ASSOCIATION www.australianrefugee.org/

Underdale Office, 304 Henley Beach Road, Underdale Salisbury Office, 32 Commercial Road, Salisbury

Ph: (08) 8354 2951 Email: reception@ausref.net

ARA is a non-profit organisation that provides services predominately for refugees who have been in Australia for between 6 months and 5 years. Services include: casework, referrals and practical support with bicultural caseworkers from Afghanistan, Burundi, Burma and Bhutan as well as general case workers; Housing caseworker to assist refugees obtain private rental; Family Wellbeing case worker assisting families experiencing family relationship breakdown; Job Ready caseworker; Homework clubs and school holiday programs for school students; Learner Driver courses; Social support and Mentoring in which volunteers regularly visit and support refugees; Support for community leaders; Help Desk – drop in, no appointment service, where people are assessed for financial and material assistance as well as other support; Skills Shed – group activity focused on gardening, furniture restoration, home maintenance and lunch. Support for Hazara community settling in Adelaide and building connections to the wider community. ARA provides limited support to asylum seekers through their drop in services at both offices. This includes financial assistance, food, Skills Shed, basic support and information.

4. MERCY HOUSE of WELCOME

The Annex St Brigid's Hall, 43 Le Hunte Avenue, Kilburn - across the road from St Bridget's Catholic Church.

Open Mon – Thurs. 9.00- 4.00pm Ph: 0432 093 032 or 0434 450 666 Email: mwac@mercy.org.au and mhw@mercy.org.au Coordinators: Meredyth Taylor and Emma Yengi.

The centre provides services specifically to Bridging Visa Holders. It includes English classes 10.00 - 12 and 1.00 - 3.00 on Mon – Thurs. at a range of levels; Lawyer/Migration agent: Sr. Mary Symonds, Tuesdays and Wednesdays (appointment necessary); Foodbank; Employment/resume support; Budget/bills counselling;

Material/Emergency food assistance; Accommodation assistance; support by trained staff and volunteers.

5. RED CROSS www.redcross.org.au

212 Pirie Street, Adelaide SA 5000 Ph: (08) 8100 4500 Mobile: 0477 330 412

Manager Migration Support Programs: Nigel Cooper Email: ncooper@redcross.org.au

Red Cross has been involved in working with Asylum Seekers for over 20 years. They provide services under the Status Resolution Support Services contract, one of three in Adelaide. Red Cross provides direct casework support to asylum seekers, offers emergency relief, accommodation support, a job café, and a range of community development activities. Other services provided include assisting refugees, asylum seekers and the general community in finding their family members separated by war and conflict. The Tracing service is international and is free. Red Cross also has the national Trafficking contract, providing information, emergency accommodation and emergency relief to people who have been trafficked.

6. HOPE'S CAFÉ <http://claytonwesley.org.au/community/hopes-cafe/>

Based at Clayton Wesley Uniting Church corner of The Parade and Portrush Road, Norwood.

Ph: (08) 83313529 Email: DavidW@unitingcommunities.org

Open every Wednesday and Friday from 10.00 - 3.00pm. Enter through the Op Shop.

The cafe offers healthy delicious meals on a donate what you can basis and the opportunity to form friendships with Australians; six conversational English Language Classes at 11.00am for Iranian, Korean and Afghani students; guitar lessons, barista training, art and craft activities; Persian cooking classes, fundraisers and cultural events, Welfare Rights outreach service on Fridays; assistance for asylum seekers with the preliminary stages of applications for asylum. On site there is an Op-Shop and community garden, and Uniting Communities also offers Emergency Relief. Other projects are being developed. Hope's Cafe is also helping asylum seekers lodge Freedom of Information Requests for documents about them held by Immigration as part of the application for Permanent Protection Visas.

7. LIFE WITHOUT BARRIERS

89-92 South Terrace, Adelaide, SA 5000, Ph: (08) 8193 9400 Email: info@lwb.org.au

National Immigrations Support Services Centre Coordinator: Nader Ibrahim

Email: NaderTalaat.Ibrahim@lwb.org.au The Refugee and Asylum Seeker service provides support and protection to those who arrive seeking asylum. It is delivered through programs across settlement, community detention, and complex case support. The National Immigration Support Service (NISS) provides a broad range of supports to asylum seekers living in the Australian community, while their immigration status is resolved. Supported accommodation models, designed to be agile, flexible, culturally sensitive and responsive to the needs of the individuals. The support is designed to support NISS clients at varying stages of their visa application journey. See the brochure on <http://www.lwb.org.au/refugees-and-asylum-seekers/> Life without Barriers (LWB) is one of the largest national community service providers of the Commonwealth government's Status Support Resolution Services funded by the Department of Immigration and Border Protection. LWB SA is in the process of opening the new service centre at Salisbury for our clients to drop in at any time they needed help with something or to see their caseworkers, as well as using free internet facility and join in various activities. For further information, contact Coordinator.

8. MULTICULTURAL SA www.multicultural.sa.gov.au

Level 8, Riverside Centre, Adelaide Ph (08) 8207 0751 Email: dcsimulticulturalsa@sa.gov.au

Multicultural SA is the agency responsible for advising the Government on all matters relating to multicultural and ethnic affairs in South Australia. It works to achieve an inclusive, cohesive and equitable multicultural society, where all SA communities are valued and supported, to become full participants in our society. The section found at: www.multicultural.sa.gov.au/new-migrants contains information about the services available to migrants and to refugees to help meet their needs.

The headings link to a page listing services, including a brief description of what each is, eligibility criteria, where and when the service can be accessed and contact details. However you must be aware that some of these services may not now be operating as the list was compiled some time ago. These headings: Community Development, Education, Financial support, Health, Housing, Language support, Legal services, Sports, arts and recreation and Transport have relevant information for refugees and direct links to pages.

9. MIDDLE EASTERN COMMUNITIES COUNCIL OF SA (MECCSA)

sacommunity.org/org/202569-Middle_Eastern_Communities_Council_of_SA_Inc

59 King William St Adelaide, SA 5000 Mon - Fri 9.00am – 5.00pm Ph: (08) 8217 9523

Email: admin@meccsa.com.au Support for newly arrived migrants and refugees including advocacy, information and referral and promotion of Middle Eastern cultures and traditions.

10. MULTICULTURAL WELFARE SERVICES <http://sacommunity.org/thesaurus/13240->

Multicultural Welfare Services Gives a comprehensive list of all multicultural associations and centres.

ENGLISH CLASSES

ENGLISH CLASSES AVAILABLE IN ADELAIDE AND SUBURBS

See these entries

Welcome to Australia Centre in Bowden – page 1

Welcome Centre in Salisbury – page1

Welcome Centre in Marion – page1

Hope's Café in Beulah Park – page 2

The Mercy House of Welcome in Kilburn – page 2

Muslim Women's Association in Victoria Square, Adelaide – page 6

Sophia Spirituality Centre in Cumberland Park – page 6

Adelaide SW Community Centre in Whitmore Square Adelaide – page 7

Raw - Random Acts of Welcome in Whitmore Square Adelaide – page 7

Refugee Services Baptist Care in Wayville – page 9

Lutheran Community Care in Blair Athol – page 10

Unley Park Baptist Church English classes – page 11

ADRA Australia – English classes- page 11

Kilburn Community Centre at Kilburn – page 14

TAFE Adult Migrant English Program in Adelaide city – page 14

English classes for Iranian Refugees in Unley Park – page 14

Conversational English in Unley – page 14

Weekly evening classes for Liberian and Sierra Leonean refugees in Clearview – page 14

English conversation classes for migrants and refugees at Campbelltown Library – page 14

English Classes at Burnside Community Centre – page 14

Homework Clubs in various centres – page 17 and 19

Also contact **local City Councils and community centres** as many are now starting English classes in their areas and they may not be covered in this booklet.

HEALTH SERVICES

1. MIGRANT HEALTH SERVICES (MHS) http://sacommunity.org/org/201977-Migrant_Health_Service

21 Market St, Adelaide, SA Ph: (08) 8237 3900 1800 635 566

For common Refugee Health problems, health assessment and screening. Recently arrived refugees, other humanitarian entrants, and asylum seekers with multiple and complex health needs are eligible. An appointment is necessary for the medical clinic, counselling and visiting services, with interpreters available.

2. STTARS - SURVIVORS OF TORTURE & TRAUMA ASSISTANCE & REHABILITATION www.sttars.org.au/

81 Angas Street, Adelaide Ph: (08) 83465433) 12 Hawker Street, Bowden Ph: (08) 8340 4785

STTARRS assists people from a refugee and migrant background who have experienced torture or been traumatised as a result of persecution, violence, war or unlawful imprisonment prior to their arrival in Australia. Many programs are available including a family Relationships Counselling Service for families of Refugee Background (08) 82179510. You can also download publications from the site for the Forum of Australian Services for Survivors of Torture and Trauma: www.fasstt.org.au

3. MULTICULTURAL MENTAL HEALTH AUSTRALIA

www.mmha.org.au/mmha-products/fact-sheets

4. SOUTH AUSTRALIAN REFUGEE HEALTH NETWORK www.sarhn.org.au

An excellent summary sheet is available with details of all Refugee Health Contact information with details and phone numbers for assistance. Contact: sa@refugeehealthaustralia.org

5. MENTAL ILLNESS FELLOWSHIP OF SA (MIFSA) www.mifsa.org/index.php/our-services

MIFSA Wayville - 5 Cooke Terrace Wayville, SA Ph:(08) 8378 4100 Email: mifsa@mifsa.org

MIFSA Panangga 64 Elgin Avenue, Christies Beach, SA 5165 Ph: (08) 8382 5588

MIFSA Reynella PO Box 255, Morphett Vale, SA 5162 Ph: (08) 8322 0140

Also in some country centres- contact the Wayville office or website for details

MIFSA offers a range of program options covering a number of different areas. Refugees and Asylum seekers experiencing mental illness can access their Personal Helpers and Mentors Programs and Counselling, which provide individual support for people experiencing mental illness. Therapeutic Groups and Support Groups offer a group approach to support others along their recovery journey. MIFSA also provides social, recreational and learning opportunities through our Activity Programs while offering family and friends who care for people living with mental illness a break from caring through our Respite Programs. MIFSA's Community Education Program and Carer Support programs offer education and support to assist with recovery or carer journey. All programs are delivered with a respectful and compassionate approach toward promoting growth, recovery and wellbeing. For more information about our programs, download a brochure from their website

6. DENTAL SERVICES

The Community Outreach Dental Program, located at Common Ground 73-79 Light Square, Adelaide SA, has enabled a free dental service to homeless people in Adelaide since 2011. Along with the homeless population there is a need to offer care on a needs basis to asylum seekers, who are not eligible for Health Care Cards. Volunteer dentists and hygienists, who mentor final year dental and oral health students, man this clinic, which is supported by the University of Adelaide. It is a small 'one chair clinic' and it is increasingly difficult to meet the demand though the clinic endeavours see most needy people or suggest an option. In the near future some extra care may be offered, dependent on funds and volunteer help. For information please contact Dr. Margie Steffens the Director of Community Outreach Dental Program margie.steffens@adelaide.edu.au

7. AFRICAN COMMUNITIES HEALTH EDUCATION www.multicultural.sa.gov.au/new-migrants/education

A program to raise awareness about physical activity and nutrition for humanitarian refugee entrants is run by the African Communities Council of SA at 59 King William Street, Adelaide Ph: (08) 8217 9520
Email: admin@accsa.com.au

African Women's Health Education Group - For African women, who are humanitarian entrants and have been in Australia for less than five years. Run by the African Women's Federation of SA at 304 Henley Beach Road, Underdale Ph: (08) 8161 3331 Email: me.lartey@bigpond.com

African parenting and family skills development - Information, training and support for African humanitarian entrants. Run by the African Communities Council of SA at 59 King William Street, Adelaide Ph: (08) 8217 9520 Email: admin@accsa.com.au

8. SEXUAL HEALTH ADVICE

Free, confidential sexual health clinics and counselling for all new arrivals.

Email: sexualhealthhotline@health.sa.gov.au Run by SHine SA www.shinesa.org.au

Open Mon. to Fri. 9.00am to 5.00pm (please phone for appointment) Ph: 1300 794 584

at GP Plus, 64C Woodville Road, Woodville, Ph: (08) 8300 5300;

at 43 Peachy Road, Davoren Park Ph: (08) 8256 0700;

at GP Plus, 1 Gilles Crescent, Hillcrest Ph: (08) 8300 5300;

at GP Plus, 10 Milham Street, Oaklands Park Ph: (08) 8186 8600 Ph: 1300 883 793

9. PARKS CHILDREN'S CENTRE FOR EARLY CHILDHOOD DEVELOPMENT AND PARENTING

Building 11, Trafford Street, Angle Park Ph: (08) 8243 5544

Provides services including pre-school, occasional care, social workers, community development, occupational and speech therapists. Groups include a school for women from non-English backgrounds, cooking groups, child-parent groups, multi-cultural playgroup and Vietnamese group. CaFHS nurse, physio and paediatrician hold clinics. Health, education and wellbeing information.

Run by the Department of Health www.health.sa.gov.au

10. METROPOLITAN YOUTH HEALTH

Branch locations:

6 Gillingham Road, Elizabeth Ph: (08) 8255 3477

50a Beach Road, Christies Beach. Ph: (08) 8326 6053

Parks Community Centre, Trafford Street, Angle Park. Ph: (08) 8243 5637

Metropolitan Youth Health www.cyh.com/SubContent.aspx?cp=416&p=418 provides clinical health services - including all health issues, young parent services, health information and education - to vulnerable refugee young people aged between 12-25.

11. MARION YOUTH

A free, confidential health service for young people. Includes drop-in general and sexual health clinics, counselling/social work services; a recreation space; healthy lifestyle programs including Masterchef groups; and school holiday programs for 12-16 year olds. Marion Youth can run Team For Life programs in secondary schools for recently arrived young people; has several young people from culturally and linguistically diverse back grounds who are employed as peer educators; and has a fortnightly Recently Arrived Young Women's Group. It is run by Southern Adelaide Local Area Health Network, SA Health at Marion Youth, GP Plus Health Care Centre Marion, 10 Milham Street, Oaklands Park Ph: (08) 7425 8300

SERVICES FOR WOMEN

1. MUSLIM WOMEN'S ASSOCIATION www.mwasa.org.au/

Level 4, 182 Victoria Sq, Adelaide, SA, 5000 Ph: (08) 8212 0800 Mob: 0439 002 305

Email: admin@mwasa.org.au

Opening hours: Mon– Fri 9.30am – 4.00pm. Other times by appointment only.

Welfare services - including financial assistance, settlement assistance, general information and referral, new arrivals information sessions, English classes, computer and financial literacy classes, referrals to Muslim doctors, imams and other professionals and & particular programs such as programs for women including employment workshops, parenting sessions, exercise, recreational activities and other skills workshops and programs for youth, soccer, mentoring sessions, health, confidence building workshops.

2. WOMEN'S COMMUNITY CENTRE www.wccsa.asn.au

64 Nelson Street, Stepney, SA, 5069 Ph: 08 - 83626571 08-83620388 Email: enquiries@wccsa.asn.au

Services include: a diverse range of Educational, Social, Support and Fun programs within the areas of Education, Literacy and Languages, Child and Youth, Arts and Crafts, Recreation and Fitness, Health, Nutrition and Cooking, Parenting, Computer/ Information Technology and Personal Development as well as a Food Donation Program, entitled "WAP - Weekend Assistance Package", developed to assist women with food packages for the weekend. This package is available every Friday by appointment for women who are in need. A key feature is information and referral.

3. SOPHIA SPIRITUALITY CENTRE www.sophia.org.au/

Sophia Spirituality Centre, 225 Cross Road, Cumberland Park 5041. Ph: (08) 8373 3781

Open: Tues to Fri. 9.30am - 5.00pm Email: info@sophia.org.au

Courses and activities on a wide range of subjects including special English classes for refugee women.

This centre provides English tuition and practical life skills for refugee women, and others not able to access alternative classes. It is a supportive environment, with child minding provided. Weekly during school term Wednesdays, from 10.00am-12.30pm. No cost.

4. HELP FOR REFUGEE MOTHERS TO BE

Maternity bags with goods necessary for an expectant mother and baby are given to refugee and asylum seekers expectant mothers by a concerned community group who make these bags and collect items for them. To find out more or get a bag for a mother to be please contact Sally Mc Henry Ph. 0413 459 107 or Heather Watts Ph: 0400066778 or email heathercwatts@gmail.com

5. AFRICAN PARENTING AND FAMILY SKILLS DEVELOPMENT

Information, training and support for African humanitarian entrants.

Run by the African Communities Council of SA 59 King William Street, Adelaide Ph: (08) 8217 9520

Email: admin@accsa.com.au

6. AFRICAN WOMEN'S BUDGETING GROUP

Provides group work on budgeting for African women who are humanitarian entrants and have lived in Australia for less than five years. Run by the African Women's Federation of SA at 304 Henley Beach Road, Underdale Ph: (08) 8161 3331 Email: me.lartey@bigpond.com

7. TAKING CONTROL

28 Hindley Street, Adelaide Ph: (08) 8212 0085 Run by Multicultural Youth SA (MYSA)

Awareness and assertiveness workshops and recreational activities for Muslim women aged between 12-25 years who are socially and economically marginalised.

COMMUNITY GROUPS

1. BIKES FOR REFUGEES www.bisa.asn.au/

Community Bicycle Co-operative workshop at 111 Franklin Street, Adelaide.

Open Saturdays 9.00 - 1.00pm and other times by arrangement

Bikes for Refugees is a small, local, Adelaide-based volunteer scheme which supplies reliable, safe second hand bikes, at no charge, to refugee and asylum seeker families settling in Adelaide. The scheme has been running since 2003, and has recycled around 2000 bikes. As well as supplying bikes for free the group help people repair their own bikes. Take the bike along during opening times, no appointment is needed and for refugees and asylum seekers it is free or at minimal cost. The scheme is run by the Bicycle Institute, SA (BISA). To access a bike for a refugee on a Saturday morning phone for an allocated appointment time. Call the Co-ordinator: Mike Brisco on 0435 02 16 81 or email: mikejbrisco@gmail.com

2. ADELAIDE SOUTH WEST COMMUNITY CENTRE <http://centres/adelaide-south-west-community-centre#sthash.ns2H7Oly.dpuf>

171 Sturt Street, Adelaide Ph: 82037810 Email: aswcc@adelaidecitycouncil.com

Hours: Monday to Friday, 9.00am – 5.00pm

This is a very welcoming centre, which runs a number of free and low-cost activities, language classes, art, games, book club and a knitting group every Monday (cost \$2 a session). Three public access computers associated with the library are here.

3. RAW - RANDOM ACTS OF WELCOME

Meeting at the South West Community Centre, 171 Sturt Street, Adelaide Ph: 82037810

This community group is age-inclusive, multicultural, faith friendly, and children are welcome. It gathers fortnightly on the second and fourth Tuesday of each month 1.00 - 3.00pm. The group welcomes new arrivals and we share lunch (everyone is invited to bring something to share) and conversation. As well there is a yearly beach day, in cooperation with Surf Life Safe, Westbeach, where beach safety is taught and many cultures play together. All our events are geared to enable people who have lived in Australia for a week or a longer while to share together with the aim of forging friendships in a place where there is reciprocal exchange of culture, skills and language. Please contact the Community Centre Ph: 82037801 or Liellie Ph: 0437794410 or Michael Ph: 0417 223 548

4. KILBURN COMMUNITY CENTRE

Community lunch and Christmas day lunch, children's and youth programs, yoga, quilting, painting, card making, kindergym, karate, music and dance programs, conversation and other workshops and events. For those living in Kilburn, Blair Athol and surrounding areas. Run by the City of Port Adelaide Enfield at 59 Gladstone Avenue, Kilburn Ph: (08) 8349 8363 Email: leigh.goodenough@portenf.sa.gov.au

5. PROSPECT COMMUNITY PROGRAM <http://www.prospect.sa.gov.au>

Provides yoga, computing classes, playgroup, community choir, scrabble club, toy library, art group and mahjong group for those living in the Prospect area at The Cottage, 1 Thomas Street, Nailsworth Ph: (08) 8342 8057. The City of Prospect's Community Program offers a range of social, recreational and educational programs to the community at low or no cost. A downloadable pdf of the current timetable of activities is available under 'Related Resources' on the website

6. SETTLEMENT ACTION NETWORK (SAN)

ARA Underdale office, 304 Henley Beach Road, Underdale Ph: (08) 8354 2951

Contact: Carly Squire: carly.squire@ausref.net to be on the mailing list.

Community events and projects run throughout the year with meetings a held every 3 months.

7. NEW AND EMERGING COMMUNITY SPORTS AND RECREATION

www.multicultural.sa.gov.au/new-migrants/sports,-arts-and-recreation

A member of the Office for Recreation and Sport focuses on working with new and emerging communities and recreation and sports organisations to develop opportunities for participation, facilitate links, assist communities to build their capacity to deliver or access sport, organises cultural awareness sessions and responds to needs. Run by the Office for Recreation and Sport state-wide. Ph: (08) 7424 7677

8. PARKS CHILDREN'S CENTRE FOR EARLY CHILDHOOD DEVELOPMENT AND PARENTING

Building 11, Trafford Street, Angle Park Ph: (08) 8243 5544

Provides services including pre-school, occasional care, social workers, community development, occupational and speech therapists. Groups include a school for women from non-English backgrounds, cooking groups, child-parent groups, multi-cultural playgroup and Vietnamese group. CaFHS nurse, physio and paediatrician hold clinics. Health, education and wellbeing information. Run by the Department of Health www.health.sa.gov.au

9. MULTICULTURAL COMMUNITIES COUNCIL OF SA - SE ASIAN RECONNECT www.mccsa.org.au

113 Gilbert Street, Adelaide SA Ph: (08) 8345 5266 Email: mccsa@mccsa.org.au

Reconnecting Cambodian, Chinese and Vietnamese youth with family, community, education, training and employment via bilingual support, family mediation, individual support, group education and recreational activities. For youth from Cambodian, Chinese and Vietnamese backgrounds aged 12 to 18 years. See www.mccsa.org.au/mccsa-programs/south-east-asian-reconnect/

10. SA POLICE ACTIVITIES

Football matches, camps and other activities to get to know SAPol. For unaccompanied humanitarian minors and other humanitarian entrants in metropolitan Adelaide. It is run by SA Police www.police.sa.gov.au and Refugee Services Ph: (08) 7322 4061

African Liaison Officer based in and servicing metropolitan Adelaide Ph: (08) 8345 5266

SERVICES ASSOCIATED WITH VARIOUS FAITH COMMUNITIES

1. ANGLICARE SA REFUGEE HOUSING SERVICES - TRANSITIONAL HOUSING SCHEME

AND ANGLICARE REFUGEE HOMEMAKER KITS www.anglicare-sa.org.au/housing-services/

Anglicare Central office at 18 King William Road, North Adelaide. Email: admin@anglicaresa.com.au

Anglicare SA is a key partner with the MRCSA consortium to work with refugees and asylum seekers.

Another site www.anglicare-sa.org.au/refugee-homemaker-kits/ gives items made up into special parcels called Refugee Homemaker Kits, which are given to refugees who move into Anglicare housing.

2. REFUGEE SERVICES – BAPTIST CARE (SA) www.baptistcaresa.org.au/services/Refugees

Address: 130 Rose Terrace, Wayville, SA 5034 Ph: 08 8273 7100 Email: enquiries@baptistcaresa.org.au

Baptist Care supports people from refugee backgrounds who are living in Adelaide through the Fuse Mentoring Program. Fuse assists asylum seekers and former refugees (who are over 18 years old) by matching them with an Australian friend / mentor who can meet with them for 6 hours per month (for at least 6 months) and help them to practice English, understand Australian culture and customs, get involved in their community and see new sights and have fun. Mentors participate in free, fun and informative training sessions and must be over 22 years old and have a current National Police Check. For more details please contact Bryan Hughes, Fuse Mentoring Coordinator at fuse@baptistcaresa.org.au or call 04466 776 501 or visit www.baptistcaresa.org.au

3. CARE WORKS – CHURCH OF CHRIST SA www.cwsa.org.au/

114 Henley Beach Rd, Torrensville, SA Email: admin@cwsa.org.au Ph: (08) 8234 5802

Ring for appointments which are available in half hour time slots and can only be done at 9:00am for an appointment that day. This agency provides various programs including financial counselling and budgetary advice, Emergency Assistance Practical assistance can include food parcels, school shoes, bus tickets, help with bills and referrals to other services. The program runs from 10.00 - 1.00 on Monday to Thursday and includes community meals and language classes.

4. CATHOLIC MULTICULTURAL OFFICE www.adelaide.catholic.org.au

39 Wakefield Street, Adelaide SA 5001 Ph: (08) 8210 9358 or Mob: 0419 807 887

Email: MulticulturalOffice.sec@adelaide.catholic.org.au

The Catholic Multicultural Office provides support to migrant chaplains, pastoral workers, and community leaders of multicultural communities and groups within Adelaide and beyond. Staff members speak a variety of languages and are qualified in areas of pastoral care, counselling, multiculturalism and education. They visit communities, advise and provide information, networking & referrals and assist with pastoral and social welfare issues. Two staff members, an African Support Officer and a Tamil speaking sister, provide specific assistance to new migrants, refugees and asylum seekers. The aim is to create an environment where everyone is welcomed and supported regardless of their religious and cultural background.

5. CLEARVIEW - KILBURN CATHOLIC PARISH HAZARA SUPPORT GROUP

Contact: Gary Lockwood- Coordinator Ph: 82622812 Email: gary.marie.l@bigpond.com

The Clearview/Kilburn Hazara support Group offers friendship and support to Hazara refugees. Assistance with CVs, employment applications, resolving personal and health issues, introduction to local Members of Parliament and Senators, letter writing and filling out official forms, social interaction, assistance with Application for Australian Citizenship and other basic support.

Currently the group support Hazara men on Bridging Visas.

6. GOOD SHEPHERD LUTHERAN CHURCH

Organises craft groups for women, playgroup, support groups for men and women, marriage education, counselling and referral, and cricket teams, for people in the Outer North Eastern Suburbs. Run by the [Good Shepherd Lutheran Church](http://www.GoodShepherdLutheranChurch.org.au) at 388 Montague Road, Para Vista Open: Monday to Friday 9.00am to 4.30pm Ph (08) 8263 5087 Email: churchequiries@paravista.org.au

7. LUTHERAN COMMUNITY CARE – REFUGEES www.lccare.org.au

309 Prospect Road, Blair Athol SA 5084 Ph: (08) 8269 9300 Email: newneighbours@lccare.org.au

Contact Person: Mohammad Ali Hamidi Email: mhamidi@lccare.org.au

Lutheran Community Care New Neighbours Settlement Support offers a range of services to assist new arrivals confidently participate in the wider community as soon as possible after arrival. This site www.lccare.org.au/new-neighbours-settlement-support.html gives details of programs for specific groups including casework – information, advocacy and referrals to other services, specific support for isolated women from refugee background, an Afghan youth engagement, a mentoring program for new arrivals, group activities, information about life in Australia, an internet and computer hub, volunteering opportunities, job readiness program, cultural awareness etc. For appointments, referrals, or information about programs, contact LCC New Neighbours Settlement Support at Blair Athol & Marion. Lutheran Community Care also provides volunteering opportunities, document assistance, advocacy, Emergency Relief (to people who reside within our catchment area of surrounding suburbs) and counselling to asylum seekers living in the community through LCC Blair Athol Welcome Centre every Tuesday.

8. MAGDALENE CENTRE

Ph: (08) 8305 9433

Various community and refugee programs are run by the Magdalene Centre from a number of sites. The Magdalene Centre is run by the Parish of St Mary Magdalene, the Cathedral Church and Anglicare.

26 Moore Street, Adelaide: Newly Arrived Youth Service (NAYS).

35A Whitmore Square, Adelaide: Emergency assistance at from 9.30 - 11.30 on weekdays. The Whitmore Square site also delivers financial counselling, budget support, a no-interest loan scheme (NILS) and a free legal clinic. The coordinator is Matt Carter.

42-46 Carrington St. Adelaide: Opportunity shop.

9. QUAKER SHOP <http://sa.quakers.org.au/>

Quaker Shop, 51 Kensington Road, Norwood South, adjacent to bus stop 2 on routes 140, 141 and 142.

Open: Mon. – Fri. 10.00am – 4.00pm and Sat. 10.00am – 1.00pm Ph: (08) 8333 2804

Clothing, books and small household articles that are usually sold at the Quaker Shop are also available to assist refugees and asylum seekers setting up households. There are no electrical goods or large furnishings. For refugees and asylum seekers in need please ask to speak to the Shop Manager.

To email the shop, see online form: <http://www.quakers.org.au/?page=SANTShopE>

The Quaker Shop raises money for Quaker Service Australia (QSA) and for the Australian Refugee Association (ARA). It provides individual assistance to people in need, as its capacity allows.

10. SALVATION ARMY www.salvationarmy.org.au/adelaide

City Salvos Church, 277 Pirie Street Adelaide Open: Mon. Tues. Thurs. and Fri. 9.00 – 3.00pm and Wed 9.00 – 12.30pm - closed for lunch 12.30 - 1.15 pm

<http://www.salvationarmy.org.au/en/FindUs/SouthAustralia/AdelaideCongress/Ministries/Adelaide-Community-Support-Services/#sthash.sNiFy6bU.dpuf>

Through Salvation Army Adelaide Community Support Services the goal is to provide a Christian basis for involvement with individuals and families to assist them with material aid, counselling and other needs.

The Salvation Army provides Emergency Relief, Financial counselling and Budget Services and general counselling. Those who need housing fill in documents, which are then assessed and assisted.

The *Salvation Army Support Services* have centres in

Adelaide: 277 Pirie Street Ph: (08) 8223 7776 Email: sharon.brinkley@aus.salvationarmy.org

Arndale: 1-7 Gray Street, Kilkenny Ph: (08) 8445 2044 Email: heather.churches@aus.salvationarmy.org

Ingle Farm: Corner Bridge and Maxwell Roads Ph: (08) 8397 9333

Norwood: 55 George Street Ph: (08) 8332 0283 or (08) 8364 5383

11. ST VINCENT DE PAUL SOCIETY – MIGRANT AND REFUGEE CENTRE

www.vinnies.org.au/page/Find_Help/SA/Resettling_in_Australia/Migrant_and_Refugee_Committee/

564 Port Rd, Allenby Gardens, SA, 5009 at bus stop 14. Open Tues. and Thurs. 9.30am -2.00pm.

Mondays and Wednesday by appointment only. Ph.: (08) 8340 3053

Email: ozrefcentre@adm.com.au Please phone to make an appointment.

Emergency assistance is provided to refugees, asylum seekers and migrants, who have fled war, persecution and significant injustice by a committee of volunteers and a part-time paid coordinator. Specific services include: housing and immigration information; material assistance (food, clothing, basic furniture and payment of essential service bills); budget and financial counseling, advocacy, and referrals to other agencies for specific services.

12. UNITING CHURCH SA

<http://sa.uca.org.au/solidarity-and-justice/refugees-and-asylum-seekers>

The Refugee Community Capacity Program <http://www.ucwpa.org.au/program> details programs run by Uniting Care Wesley - Port Adelaide to help refugee families access services and connect with informal support networks such as playgroups and parenting skills development. It includes African women's group weekly meetings held at Seaton Central, advocacy, support, home visits, group visits to service providers - women's health service, and parenting education. Uniting Care Wesley Bowden provides a wide range of community services in the North and West Adelaide Metropolitan region

<http://www.ucwb.org.au/services.html> See also <http://www.unitingjustice.org.au/refugees-and-asylum-seekers> Various resources, fact sheets, statements and other information are available from the Uniting Church. Many Uniting Church congregations have special services for particular refugee groups eg Modbury UC - Sudan refugees; Coromandel Valley UC - Iranian refugees; Unley UC – Iranian Christians - special Saturday service. Contact the local church for information.

13. UNITING COMMUNITIES NEW AND EMERGING COMMUNITIES PROGRAM

Unit 1/2B Morialta Drive, Smithfield SA 5114 Ph: (08) 8202 5980

Contact: Muhama Yotham, Community Development Worker- Communities for Children

muhamay@unitingcommunities.org

This program works with members of the African and Afghan Community to support them to engage with their local communities through advice, referral, support, workshops and advocacy. Free of charge.

14. UNLEY PARK BAPTIST CHURCH - ENGLISH CLASSES

Northgate Street Unley Park. Close to Unley Road Bus stop 7 on Unley Road Bus 190

English classes on Monday 11.00 -1.00 (arrive 10.45) Everyday Australian English beginners to advanced held in small groups or one to one. Tea coffee and biscuits available.

15. ADRA AUSTRALIA – ADVENTIST DEVELOPMENT AND RELIEF AGENCY www.adra.org.au

ADRA SA PO Box 120 Prospect SA 5082 0417 710 773 email: DHAMILTON@adra.org.au

Refugee Resettlement and Support Project in Adelaide City has various services to assist refugees particularly for African refugees, providing material support such as clothing and food as well as driving lessons and conversational English Education.

LEGAL, HOUSING AND TRANSLATING SERVICES

1. JUSTICE NET – LEGAL ASSISTANCE <http://www.justicenet.org.au/rasp.html>

A Legal Referral Service for Refugees and Asylum – JusticeNet, operates a specialised referral service for Refugees and Asylum Seekers. The network of pro bono lawyers experienced in migration law can provide expert advice and assistance to asylum seekers.

2. LEGAL SERVICES COMMISSION OF SA http://www.lsc.sa.gov.au/cb_pages/education

Justice issues for young migrants and refugees are many and varied. The Education and Awareness Project (LEAP) is an important initiative aiming at filling this gap in South Australia.

3. VISA APPLICATIONS AND FAMILY REUNIONS

The Legal Services Commission has asked COFA if it can assist LSC clients. Discussions will continue with LSC. COFA has set up a Circle 115 to assist in this area of support - *see page 21 and 22*.

4. REFUGEE HOUSING SUPPORT www.multicultural.sa.gov.au/new-migrants/housing

Can help refugees to look for suitable private or community rental properties and apply for them; get assistance from Housing SA to guarantee bonds; contact agents or landlords; and make referral to emergency accommodation services. It also provides accommodation support workshops about different aspects of housing. Also informs community members to act as housing information sources for their communities.

For humanitarian entrants who have been in Australia for less than five years it is run by the Australia Refugee Association (www.ausref.net) at 304 Henley Beach Road, Underdale
Ph: (08) 8354 2951 Email: accommodation@ausref.net

Initial Housing provision (HSS) For humanitarian entrants in their first six months of settlement, referred to the program by the Department for Immigration. Provided by Anglicare
www.anglicare-sa.org.au Ph: (08) 8305 9382

Assistance to secure affordable rental property Available to humanitarian entrants in Australia from six months to five years living in the north, east and west metropolitan areas of Adelaide. It is run by the Lutheran Communities Council of SA www.lccsa.org.au in Blair Athol, Ingle Farm and Murray Bridge. Ph: (08) 8331 3111 Email: enquiries@lccsa.org.au or Contact Mohammad Ali Hamidi Email: mhamidi@lccare.org.au

Alternative Care for Unaccompanied Minors provides homes for refugees who are under 18 and are not accompanied by a parent or guardian. It is run by Families SA.

Emergency Accommodation Service of SA For those in need of emergency housing (not on the Initial Housing Provision (HSS) program) Ph: 1800 003 308

Private Rental Assistance Program (PRAP) Offers Bond and Rent in Advance Assistance via the 16 Housing offices throughout nine regions in South Australia. For the MECCSA program, refugees must be of Middle Eastern background and have been in Australia from six months to five years. It is managed by Housing SA, the Frederick Ozanam Housing Association, the Middle Eastern Communities Council of SA (MECCSA) Ph: 131 299.

5. SHELTER SA www.sheltersa.asn.au/contact/.asn.au/

Unit 44 81 Carrington Street, Adelaide Ph: (08) 8223 4077 Email: sheltersa@sheltersa.asn.au

Shelter SA is a peak housing organisation and advocates for improved housing outcomes for everyone, including those who are on low incomes and who are living with disadvantage. Shelter SA is a non-profit association incorporated in 1977 and is funded through the State Government's Housing Minister's Advisory Fund. Access to affordable, appropriate and secure long-term housing is the key to overall social well-being, and is critical to improving health and education outcomes for everyone. It has a Multicultural Directory where you can view listings and find further contacts.

www.sheltersa.asn.au/multicultural-directory/?action=viewlistings

6. TENANCY ADVICE www.sa.gov.au/...and+land/customer...and.../consumer+and+business+services

The SA Consumer and Business Services (CBS) has a single phone number Ph: 131 882 for all sections including the Tenancies Branch, Residential Tenancies Tribunal Registry, Consumer Affairs and Business and Occupational Services. Ring for an appointment.

7. HOME START FINANCE www.homestart.com.au

Helps South Australians into home ownership via cheap home loans and innovative home finance products for those who meet eligibility criteria. Mon to Fri, 8:30am to 5.00pm at 153 Flinders Street, Adelaide Ph: 1300 636 878 MyStart Homestart has a website mystart.homestart.com.au/ that is regularly updated to help potential first home buyers understand the home buying process.

8. TRANSLATING & INTERPRETING SERVICE

Tel: 131 450. This is a telephone interpreting service, or if organized and booked in advance, face to face interpreting. There is a cost for this.

www.immi.gov.au/living-in-australia/help-with-english/help-with-translating/

EDUCATION AND TRAINING SERVICES

1. TAFE ADULT MIGRANT ENGLISH PROGRAM www.els.sa.edu.au

English Language Services, Rundle Mall Campus 5th Floor Renaissance Centre, 127 Rundle Mall, Adelaide
Ph: (08) 8226 6567 Home Tutor Scheme Enhancement Program Coordinator: Jenny Cooper. This service is available for those who have refugee status granted by the Australian Government.

2. KILBURN COMMUNITY CENTRE www.portenf.sa.gov.au

59 Gladstone Ave, Kilburn, SA, 5084 Ph: (08) 8349 8363 Email: leigh.goodenough@portenf.sa.gov.au
The services provided include: Adult community education – including English conversation group on Fridays; English classes and ethnic schools (Turkish, Swahili), Arts and crafts, Kindergym, Recreation - holiday program and after school activities, Drop-in centre for young people, Martial arts, Recreation for older people.

3. PERSONAL EDUCATION AND COMMUNITY EMPOWERMENT SERVICE (PEACE)

Run by [Relationships Australia \(SA\)](http://Relationships Australia (SA)) at 49a Orsmond Street, Hindmarsh Ph: (08) 8245 8100 or 1800 182 325 or 1300 364 277 Email: mail@rasa.com.au Supports and assists individuals, families and communities to lead balanced and healthy lives. Particularly focused on helping people with issues relating to problem gambling, HIV and Hepatitis. For people from culturally and linguistically diverse backgrounds.

4. ENGLISH CLASSES FOR IRANIAN REFUGEES

Christian based English classes are held on Mondays from 10.00 – 2.00pm at The Baptist Church, 1 Northgate Street at Unley Park. Classes are designed for Iranian refugees.

5. WEEKLY EVENING CLASSES FOR LIBERIAN AND SIERRA LEONEAN REFUGEES

Clearview Hall, 11 Clearview Crescent, Clearview 5085 Contact: Sahr Bockarie on 0432 109 153
Computer classes for basic Word programs and PowerPoint, resume writing, homework revision and exercises, games and activities are held here.

6. ENGLISH CONVERSATION AND READING CLASSES

Campbelltown Library, 171 Montacute Road, Newton
Chat Circles meet every Thursday mornings from 10.00 - 11.45am

7. ENGLISH CONVERSATION AND READING CLASSES

Burnside Community Centre, 401 Greenhill Rd, Tasmore Ph (08) 8366 4233
English Language classes held on Tuesday and Friday 11.00 – 1.00pm
Classes in beginner's English, conversation, reading comprehension and grammar.

8. CONVERSATIONAL ENGLISH

Unley Salvation Army, 70 Marion Street, Unley Enquiries Ph: (08) 8271 2839
Mondays 10.30 – 11.30am with free coffee and cake and free lunch at 12.30. 5 week sessions.

9. CITY SOUL CAFÉ - TRAINING

13 Hutt Street, Adelaide. Uniting Church Ph: 0407 608 000
A Hospitality Training Café for refugee people trying to get work in this industry
Cafe Enquiries: Rev. Ruthmary Bond: rmbond@citysoul.org.au

10. REFUGEES ONLINE www.qcoss.org.au/refugeesonline

Developed in Brisbane it is available in ten languages and links refugees to resources such as search engines, news, email providers, radio stations, Internet tutorials and much more in these ten languages

11. ASYLUM SEEKER RESOURCE CENTRE (based in Melbourne) <http://www.asrc.org.au/>

This site has a Resources page for students, teachers and others with sections on current problem spots like Manus Island, Nauru etc. Sections are myth busters, fact sheets and statistics, all kept up to date.

YOUTH SERVICES

1. MULTICULTURAL YOUTH SA www.mysa.com.au/

Building 7, 255 Torrens Road, West Croydon SA 5008 Ph: (08) 8212 0085 Email: info@mysa.com.au
The Multicultural Youth South Australia Inc (MYSA) is a community based not for profit organisation that provides leadership, advocacy and direct support services for multicultural young people in SA.
There is a youth drop-in program for multicultural youth. Run by MYSA at MY EDC, Building 7, Western Multicultural Precinct, 255 Torrens Road, West Croydon Ph: (08) 8212 0082
<http://www.multicultural.sa.gov.au/new-migrants/children-and-young-people>

2. SPORT FOR REFUGEES Multicultural SA Migrant Services

www.multicultural.sa.gov.au/new-migrants/sports,-arts-and-recreation

A Sporting Chance Links new arrivals with sporting clubs in the inner northern suburbs and provides cultural awareness training to those clubs. For humanitarian entrants in Prospect and Port Adelaide Enfield. Run by [Lutheran Community Care](#)

Advantage Refugee Tennis Program A program to encourage refugee youth to learn tennis and to link with the club's junior development program. Run by Grange Lawn Tennis Club with support from the [Multicultural Communities Council of SA](#) at Kentdale Street, Grange Ph: (08) 8353 6296

Basketball - 3Ball 3Ball Academy run by 3BallSA Basketball Association.

Held at Adelaide Secondary School of English on Saturday afternoons. Refugee Youth between 12 and 16 in particular are very welcome. Events are also run at various locations around Adelaide Ph: 0431 213 409 Email: 3ballsa@gmail.com Contact: Harold McMath Ph: 0499474210

Beach and water safety Surf Lifesavers provide beach and water safety via surf rescue service, club patrols, education and community training. It is run by Surf Life Saving SA at 219 Henley Beach Road, Torrensville Ph: (08) 8354 6900 Email: surflifesaving@surfrescue.com.au

3. AMANI CRIME PREVENTION PROJECT

Case management and adventure therapy program to address misunderstandings of Australian law and negative perceptions of police. Designed for African males aged 12-15 who are humanitarian entrants. It is run by Baptist Care SA www.baptistcaresa.org.au at 29 Selby Street, Adelaide Ph: 1300 654 450

4. DRIVING COURSES

<http://www.multicultural.sa.gov.au/new-migrants/education>

Driver safety and awareness workshops, driver training courses and subsidised driver training towards a provisional driving licence for young people who are humanitarian entrants and have lived in Australia for less than five years. It is run by [YouthJet](#) in metropolitan Adelaide Ph: (08) 8227 0933

5. CLUB MYSA

A youth drop-in program for multicultural youth run by MYSA - see www.mysa.com.au
It is held at MY EDC, Building 7, Western Multicultural Precinct, 255 Torrens Road, West Croydon
Ph: (08) 8212 0082

6. NEOVOICES MULTICULTURAL YOUTH RADIO PROGRAM AT RADIO ADELAIDE - 101.5FM

Every Monday from 6.00 to 7.00pm at Radio Adelaide, 228 North Terrace, Adelaide

Neovoices - a weekly Multicultural Youth radio program is produced and presented by teams of young broadcasters from new and emerging communities in Adelaide. The program has 12 registered volunteers from Afghanistan, Iran, and African cultural backgrounds, ranging in age from 14 to 30.

A new venture is **Next Generation Media** for young people from migrant and refugee backgrounds or new and emerging communities. The project is looking for up to 20 young people who are passionate about their community and want their voices heard. They'll learn about media and develop their skills to be part of their own show on Adelaide's top multicultural radio station, 5EBI FM. See the Next Generation Media homepage http://youth.nembc.org.au/info_pages_youth.php/pages or get in touch with Hsin-Yi Lo on (03) 9 486 9549 or projectofficer@nembc.org.au

7. SALISBURY YOUTH ENTERPRISE CENTRE (TWELVE25)

Resources for volunteers and young people, including free computer and internet access and IT training. It is run by City of Salisbury Council 17 Wiltshire St, Salisbury www.salisbury.sa.gov.au
Ph: (08) 8253 9928 Email: rhenke@salisbury.sa.gov.au

8. YOUTH LEADERSHIP PROGRAM

Adelaide MRC, 59 King William Street, Adelaide Ph: (08) 8217 9526 and Northern Area MRC, 28 Mary Street, Salisbury Ph: (08) 8283 0844 Email: reagan@mrcsa.com.au
Skills training and development, supporting them to achieve their potential as leaders, community advocates, role models and mentors for other young people in their communities. Run by the Migrant Resource Centre of SA www.mrcsa.com.au

9. MARION YOUTH

A free, confidential health service for young people. Includes drop-in general and sexual health clinics, counselling/social work services; a recreation space; healthy lifestyle programs including Masterchef groups; and school holiday programs for 12-16 year olds. Marion Youth can run Team For Life programs in secondary schools for recently arrived young people; has several young people from culturally and linguistically diverse backgrounds who are employed as peer educators; and has a fortnightly Recently Arrived Young Women's Group. It is run by Southern Adelaide Local Area Health Network, SA Health. at Marion Youth, GP Plus Health Care Centre Marion, 10 Milham Street, Oaklands Park Ph: (08) 7425 8300

10. METROPOLITAN YOUTH HEALTH

Metropolitan Youth Health provides clinical health services - including all health issues, young parent services, health information and education - to vulnerable refugee young people aged between 12-25. Branch locations at 6 Gillingham Road, Elizabeth Ph: (08) 8255 3477 50a Beach Road, Christies Beach. Ph: (08) 8326 6053 and Parks Community Centre, Trafford Street, Angle Park Ph: (08) 8243 5637

11. MULTICULTURAL YOUTH SERVICES

Provides casework, outreach, streetwork, referrals, information sessions, workshops, mentoring, sporting activities, motivational forums and activities that link up young people and mainstream agencies. This service is for 12-25 year old humanitarian entrants. Run by MYSA - www.mysa.com.au in metropolitan Adelaide Ph: (08) 8212 0085

12. NEW ARRIVALS YOUTH SERVICE (NAYS)

Provided by the Migrant Resource Centre www.mrcsa.com.au at 59 King William Street Adelaide Ph: (08) 8217 9526 and at 28 Mary Street, Salisbury Ph: (08) 8283 0844 Email: reagan@mrcsa.com.au Provided by Anglicare SA www.anglicare-sa.org.au at Magdalene Centre, 26 Moore Street, Adelaide Ph: (08) 8305 9400 The NAYS service is a specialist Reconnect service that provides early intervention services to assist young people who are homeless, or at risk of homelessness, and their families. The target group is newly arrived young people aged 12–21 years who have arrived in Australia in the previous five years.

13. SERVICES FOR UNACCOMPANIED MINORS

Casework, information, referrals, personal development, life skills, health, accommodation, financial education, employment, sport and recreation services. For unaccompanied humanitarian minors. Run by Refugee Services *Families SA* and based in Metropolitan Adelaide.

14. SHOPFRONT PRIMARY HEALTH CARE SERVICES

Shop 3, 72 John St, Salisbury Ph: (08) 8281 1775 Primary health and other services, free computer and internet access. For young people 12-25 years living in the Cities of Salisbury, Playford and Tea Tree Gully.

15. YOUTH LEADERSHIP PROGRAM www.lccare.org.au

309 Prospect Road, Blair Athol 5084 Ph: (08) 8269 9300 Contact Mahommad Ali Hamidi or Email: mhamidi@lccare.org.au Afghan youth of South Australia (AYSA) meet regularly and members are supported to learn about life in Australia and develop their leadership skills.

16. YOUTH ENGAGEMENT GRANTS

Provides opportunities to increase current and future participation within the community. For refugees aged between 15-25 who are socially and economically marginalised. Run by Multicultural Youth South Australia (MYSA) www.mysa.org.au Ph: (08) 8212 0085

17. URBAN YOUTH SERVICES www.ucwpa.org.au

Drop in Centre at Taperoo Community Centre, Yongala Street, Taperoo

This drop in centre will open soon on Thursdays from 3:30 -5.00pm. It will offer case management and referral support. For details contact the team leader: Jasmin Kollias Ph: 0410 018497 Email:

jkollias@ucwpa.org.au It is run by Uniting Care Wesley Port Adelaide Youth Services. A further four centres in different areas will be opening in September 2015. Contact: Jasmin Kollias Team Leader Youth Services UnitingCare Wesley Port Adelaide 94 Waterloo Corner Rd, Paralowie, for details or see <http://www.ucwpa.org.au/program-details-system>

18. YOUTH EMPLOYMENT, EDUCATION PATHWAYS (YEPP)

<http://www.australianrefugee.org/services/youth-services>

In the YEPP program funded through the Settlement Grant Program, a worker is employed to provide casework to young people to support post-school pathways. Students will increase their understanding of post-school employment pathways and job searching, with the view to finding part-time employment. They will also increase their knowledge of appropriate support services including MYSA and YouthJet. The program also provides Information sessions for families both parents and students, regarding post-school pathways and options for young people.

For details contact ARA Ph: (08) 8354 2951 or Email: reception@ausref.net

19. OTHER WORKSHOPS AND SERVICES <http://www.australianrefugee.org/services/youth-services>

ARA run a range of activities sometimes in the school holidays and offers a variety of activities to cater to young people's interests to make new friends, socialize, learn and discover. For further information on upcoming activities contact the coordinator: Dijana at ARA Email: Dijana.Karahmetovic@ausref.net Ph: (08) 8354 2951

20. HOMEWORK CLUBS <http://www.australianrefugee.org/services/youth-services-2/homework-clubs/>

After-school homework clubs for high school students of refugee backgrounds are run by the Australian Refugee Association. There are eight clubs held at various centres - Salisbury, Woodville, Mawson Lakes, Enfield, Elizabeth, Hilton and Adelaide. See details below. The Clubs provide high school students from refugee background in Australia for less than 5 years, with individual and intensive support with their school homework. The Clubs run from 4pm to 6pm Monday through to Thursday each week during school term at the different centres. Dedicated volunteers support students with English, increasing numeracy and literacy skills and general education experiences. Students are provided with practical means and opportunities to succeed in their studies enabling them to integrate into the Australian schooling system. Positive peer relationships are developed along with the understanding of each other's issues, needs, roles and the education system. A flyer with addresses and times for all homework clubs is available from ARA. Contact ARA Ph:(08) 8354 2951 or the coordinator: Dijana Email: Dijana.Karahmetovic@ausref.net See also list of centres, days and times on page 19.

CHILDREN'S SERVICES

1. CHILD AND YOUTH HEALTH www.cyh.sa.gov.au

Provides health checks (for children aged 0-12), hearing and vision screening, behaviour management, parent information and support, parent education groups, feeding and settling management and immunization. These health checks occur at a range of sites across South Australia Ph: 1300 733 606
Phone between 9am and 4.30pm Monday to Friday

See <http://www.cyh.com/Locations/LocationSearch.aspx?p=103>

2. CHILDREN'S CENTRES www.decd.sa.gov.au

These children's centres run by the Department for Education and Early Childhood Development provide care, education, health, community development activities and family services for families and their young children. Each Children's Centre is tailored to meet the needs of the local community with the centres developed for families and their young children aged from birth to eight years of age.

Ph: (08) 8226 1755 Email: childrenscentres@sa.gov.au See this site for a list of Child Care centres:

www.multicultural.sa.gov.au/new-migrants/children-and-young-people

3. PLAYGOUPS www.playgroupaustralia.com.au/sa/go/about-playgroup-sa

91 Prospect Road, Prospect, SA Ph: (08) 8344 2722 or 1800 171 882 Email: info@playgroupsa.com.au

Office hours Monday to Friday 9.00am – 4.00pm

Playgroup SA is a non-profit, community based organization, committed to providing quality services to families with young children throughout South Australia, with the vision "to create the opportunity for every child to learn through quality play experiences while supporting their families/carers in their role as primary educators". It facilitates positive, enriching, educational experiences in a safe environment for young children and families/carers by providing an accessible network of playgroup services.

Playgroup SA services all of South Australia including rural and remote areas.

To find the location of centres in particular areas contact the Playgroup office Ph: 1800 171 882.

4. SAVE THE CHILDREN PLAY 2LEARN PROGRAM www.savethechildren.org.au

SA State Office, 14 Conyngham St, Glenside, SA, 5065. Ph: 8338 1777 Email:

Office hours Monday to Friday 9.00am – 5.00pm

Save the Children is Australia's leading independent emergency relief and development organisation for children. Save the Children's Play2Learn Program is a free, weekly supported playgroup for children aged 0 to 5 years and their families. Play2learn incorporates early childhood learning and development through organised, activities and games facilitated by qualified Early Childhood Educators. A team of Family Support Workers is also available at Play2Learn who can provide free support and advice for parents and caregivers. Save the Children delivers Play2Learn Programs across metropolitan, regional and remote South Australia. In the northern suburbs we deliver Play2Learn Programs during school terms on

Monday 9.30-11.30am at Salisbury Primary School, 10 Compuda St, Salisbury

Monday 1.30 -3.00pm at Brahma Lodge Primary School, 20 Mortess St, Brahma Lodge

Tuesday 9.30-11.30am at Royal Park Uniting Church, 50 Tapleys Hill Road, Royal Park

Tuesday 1.00 -3.00pm at Gawler B-12 Children's Centre, 69 Barnet Rd, Evanston (Mums & Bubs Group)

Wednesday 9.30-11.30am at Evanston Gardens Primary School, 71 Angle Vale Road, Evanston Gardens

Thursday 10.00-12.00pm at Munno Para GP Superclinic, 250 Curtis Rd, Munno Para (Mums & Bubs Group)

Thursday 10.00-12.00pm at John Hartley Children's Centre, 199 Peachy Road, Smithfield Plains

Note that times and locations may change. Therefore contact our SA State Office for the current schedule

5. OTHER WORKSHOPS AND SERVICES <http://www.australianrefugee.org/services/youth-services>

ARA run a range of activities sometimes in the school holidays and offers a variety of activities to cater to young people's interests to make new friends, socialize, learn and discover. For further information on upcoming activities contact the coordinator: Dijana at ARA Email: Dijana.Karahmetovic@ausref.net

Ph: (08) 8354 2951

6. INCLUSIVE DIRECTIONS www.directions.org.au

A not-for-profit, independent organisation with a long history of promoting and supporting children's inclusion across a range of settings including education, care and community. Its primary purpose is to develop and implement the principles, policies, programs and practices to build the capacity of communities to be inclusive of all children and young people. Assists childcare services to respond to the needs of all children in their care, particularly those with refugee status and those from culturally and linguistically diverse backgrounds through a Bi Cultural Support Program.

Emails: Info@directions.org.au
SpecialistServices@directions.org.au
BCS@directions.org.au

Metropolitan Adelaide: 339 Payneham Road, Marden 5070, Ph: (08) 8165 2900

Riverland: 1 Crush Terrace, Waikerie 5330, Ph/Fax: (08) 8541 2691

South East and Western Victoria: 71 Suttontown Road, Mt Gambier 5290, Ph: (08) 8725 0211

7. VIEW CLUBS - SMITH FAMILY <https://www.thesmithfamily.com.au/view-clubs>

Ph: 1800 805 366. VIEW is a women's volunteer organization. VIEW members volunteer support to help Australian children in need reach their full potential through education. Services include reading with local children to advance their literacy skills; helping students with school work at after school Learning Clubs; mentoring students; making library bags and donating school stationery packs to disadvantaged students. See Smith Family for further details of learning centres in SA Ground Floor, 97 Pirie Street, Adelaide
Ph: 08 8224 1400

8. HOMEWORK CLUBS <http://www.australianrefugee.org/services/youth-services-2/homework-clubs/>

After-school homework clubs for high school students of refugee backgrounds are run by the Australian Refugee Association. There are eight clubs held at various centres - Salisbury, Woodville, Mawson Lakes, Enfield, Elizabeth, Hilton and Adelaide. The Clubs provide high school students from refugee background in Australia for less than 5 years, with individual and intensive support with their school homework. The Clubs run from 4pm to 6pm Monday through to Thursday each week during school term at the different centres. Dedicated volunteers support students with English, increasing numeracy and literacy skills and general education experiences. Students are provided with practical means and opportunities to succeed in their studies enabling them to integrate into the Australian schooling system. Positive peer relationships are developed along with the understanding of each other's issues, needs, roles and the education system. Contact ARA Ph:(08) 8354 2951 or the coordinator: Dijana Email: Dijana.Karahmetovic@ausref.net to find where homework clubs are located. A flyer with addresses and times for all homework clubs is available from ARA- check if there are changes to this program:

Mondays 4.00 - 6.00pm	SALISBURY	Twelve25 Salisbury Youth Enterprise Centre 17 Wiltshire Street Salisbury
Tuesdays 4.00 - 6.00pm	MAWSON LAKES	The University of SA Sir Eric Neale Library (Building C level 3) Mawson Lakes Boulevard
Tuesdays & Wednesdays 3.30 - 5.30pm	WOODVILLE	Woodville Library 72 Woodville Road Woodville
Wednesdays 4.00 - 6.00pm	ADELAIDE	University of Adelaide Hub Central Training Room 2 (Just off North Tce.)
Thursdays 4.00 - 6.00pm	HILTON	Hamra Centre Library Brooker Tce. Hilton
Thursdays 4.00 - 6.00pm	ELIZABETH	Elizabeth Civic Centre Library 10 Playford Boulevard Elizabeth
Thursdays 4.00 - 6.00pm	ENFIELD	Enfield Library 1 Kensington Crescent

SPECIALISED SERVICES – VARIOUS

1. ASPITEC - RECYCLED COMPUTERS

149 Holbrooks Road, Underdale Ph: (08) 83742276

An electronic recycling service (e-cycling) where recycled computers are available for refugees. Aspitech identifies computers that can be refurbished upon intake and through association with the Microsoft Refurbisher community program, makes these machines available to students and low-income earners once they have been flashed with new genuine software, repaired and upgraded.

2. FIRMS THAT WILL HELP REFUGEES

Adelaide Furniture and Electrical – has good secondhand white goods

https://www.google.com.au/?qws_rd=ssl#q=adelaide+furniture+and+electrical

For this company there is an online form to fill in, or a phone call may help.

3. MEN'S SHEDS

There are 80 men's sheds in SA and they are all different. Some are run by churches, community centres, councils and Rotary & Lion clubs – all who have different rules and focus. Some are HACC funded and therefore open to men over a certain age and are limited what they can do.

Some may be willing to assist refugees and take them as members however details of each shed are not available here. To find if there is a Men's Shed in a particular area and if anyone is interested in helping refugees please contact SA Men's Shed Association - Bryce Routley: biroutley@adam.com.au

4. TRAINING WORKSHOPS FOR MEN www.mrcsa.com.au/

Held at MRCSA Hall at 59 King William Street Ph: (08) 8217 9528 Email: admin@mrcsa.com.au for further information about the training. These series of session run by the [Migrant Resource Centre of SA](#) for Culturally and Linguistically diverse men are held regularly to support the campaign in preventing gender-based violence among the communities.

5. JOBS & TRAINING IN ADELAIDE <https://www.facebook.com/groups/1583319475242467/>

This site says:

Asylum seekers & refugees: You can advertise your job skills here. Please don't share personal contact details publicly.

Small Businesses: Can you help offer training or employ someone to help them get a work history and a reference? Post your requirements here.

Training Courses: We will post information about short courses here. Not all of the courses are free.

6. RURAL AUSTRALIANS FOR REFUGEES www.ruralaustraliansforrefugees.org.au/

Rural Australians for Refugees (RAR) began in the Southern Highlands of NSW in 2001 as group of concerned citizens working to turn this country away from an inhumane policy.

1. CIRCLES OF FRIENDS AUSTRALIA INC. (COFA)

This is the 'umbrella Body for all Circles of friends in Australia. COFA supports the Circles throughout Australia, providing information sharing, banking and other services. It is a tax deductible gift recipient and can help enquirers identify the Circle most appropriate to their needs. It provides a Newsletter called *Circle Focus –Newsletter of the Circle of Friends Australia Inc.*

To find a Circle of Friends near you contact: COFA.admin@bigpond.com

2. CIRCLES OF FRIENDS

A Circle of Friends, is a local community group formed to support refugees and asylum-seekers living in the community, or visits those in detention. Members of each Circle are volunteers who come from a wide range of backgrounds but share a common commitment to welcoming and assisting new arrivals with the difficult process of establishing themselves in a new country, or with the challenges of detention.

Irrespective of varying political views, we believe Australians are welcoming, generous and compassionate people, and we try to demonstrate these Australian values towards our newest arrivals. There are many Circles of Friends in Adelaide Metropolitan area, country areas and interstate.

We are able to assist by helping new arrivals to:

- meet people and make connections within the local community
- learn about nearby community services and organisations which can assist them or give them the opportunity to assist others
- practice English conversation
- understand Australian customs and attitudes
- understand government processes and requirements
- make good use of opportunities for education
- better integrate into Australian society

Some Circles may also help out those in critical material or financial difficulty

Each Circle has a particular focus but all assist Refugees and Asylum Seekers in detention and once in the community, with friendship and support. Some Circles are able to help refugees studying at tertiary level with assistance to buy computers, others take maternity kits to asylum seekers in need, or help in emergencies, once families are in the community - assisting refugees find accommodation or household goods, or take refugee families on outings. For example Circle 111 based at Wayville has held a Harmony Day party; Christmas picnics in the parklands for refugee families and their supporters sharing food, games and Christmas gifts with the children; a Flavours of the World event, and an Adelaide Zoo trip, where members have taken many refugee families to the Zoo on a particular day.

See page 22 for further Circle of Friends details

Circles of Friends in Adelaide and surrounding districts, include:

Name	Area/service	Coordinator	Contact
Blackwood CoF Circle 7	Blackwood and surrounding areas down to Oaklands	Francine Bickford	0447 191373 francine@adam.com.au
Hills CoF, Circle 9	Outer Adelaide Hills	Michelle Harvey	0405 916 456 caterpillarfruit@hotmail.com
Willunga CoF, Circle 11	Between Noarlunga, McLaren Vale and Aldinga	John Bennett	8556 7288 johnmarq_bennett@bigpond.com
Pilgrim CoF, Circle 27	Adelaide city and surrounding areas	Raelene Telfer	7127 5346 raelenetelfer@internode.on.net
Eastern Suburbs CoF, Circle 75	Eastern, inner northern and inner southern suburbs	Monica O'Wheel	8337 3001 mowheel2@gmail.com
Circle 106	Assists with education expenses, primarily at the tertiary level.	Denise Callaghan	0448 975 288 decal@adam.com.au
Circle 110	Collects donations and helps refugees in need, perhaps with rent, household bills or food.	Heather Watts	8298 7074 heathercwatts@gmail.com
Wayville CoF Circle 111	Assists refugees and asylum seekers	Margaret Calder	margandian39@bigpond.com
Circle 115	Assists with costs of visas and family reunions	Monica O'Wheel	8337001 mowheel2@gmail.com
St Marys CoF Circle 44	Supporting refugees families in the community	Michael O'Donoghue	8357 4621 0401 580 516 odong@netexpress.com.au
Strathalbyn Southern Hills CoF	Supporting Circles 110 and 115	Lib Doube	libandandy@gmail.com

RESOURCES PLACES TO SHOW REFUGEES AND ASYLUM SEEKERS

1. **Local Community facilities in the area** where the families get accommodation
 - Local Library – books and DVDs etc often in their language
 - Toy libraries
 - Local Library or Community Centre for internet connections for email
 - Playgroups and Kindergartens
 - Playgrounds and parks
2. **Transport maps/ Timetables** for the metro area from STA information Office - King William Street – corner of Currie Street
3. **Local Council** – facilities available – check the relevant council
4. **Public Hospitals and Medical Centres which provide Bulk Billing** in the locality
5. **Ambulance services** - explain these must be paid for and assist the family to take out a year's cover. In detention centres medical and ambulance services are provided and families are often unaware this is not so once in the community.
6. **Gas, Electricity and Telephone Bills** and how to read them
7. **Local Churches and Mosques and Temples** (if applicable)
8. **Local or City based Thrift shops and 'Op' shops**
9. **Central Market and other fresh food markets** eg. Main North Road, Nailsworth.
10. **Parkland facilities - Bonython Park, Botanic Park and Gardens, Elder Park etc**

IDEAS FOR THINGS TO GIVE OR SHOW REFUGEE FAMILIES

- Maps of Adelaide and environments - available from SA Tourism
- Bus/ tram / train timetables – available from STA
- Atlas – available often at Thrift or Op shops
- Dictionary in English and if possible English and their language
- Brochures such as ones from Le Cornu showing furniture and prices
- Supermarket brochures from the local area
- Local Messenger Press weekly free paper
- Pamphlets from the local City Council showing facilities, free community bus routes etc

IMPORTANT NOTE for all centres and organisations listed in this Document

Please inform the volunteer Margaret Calder for Circles of Friends, who compiled this document, of any changes needed to entries - Email: margandian39@bigpond.com

All organisation should register with Connecting Up see: www.connectingup.org It is free for Not-for-profit organisations allowing them to take advantage of donated and discounted technology from companies such as Microsoft, Adobe, Cisco etc.
For Information Ph: 1300 731 844 Email: customercare@connectingup.org

