

Inclusion Support Programme (ISP)

Frequently Asked Questions

What support can services access from the Inclusion Agency?

Being involved with the Inclusion Support Program results in a variety of benefit including:

- Visits from your dedicated Inclusion Professional
- Strategies and program support
- Access to free Interest Hub Groups
- Assistance in writing a Strategic Inclusion Plan (SIP), self-guided assessment planning tool for inclusion that connects with your Quality Improvement Plan (QIP). An active SIP will assist with developing and achieving your QIP.
- Access to the free Specialist Equipment Library
- In some cases a service may be eligible to apply for funding for an additional educator in the room (funding does not provide for one on one support for a child).
- Innovative Solutions funding, to fund innovative and flexible solutions to address a barrier to inclusion for children with additional needs

Can someone help me with my application?

Yes. As soon as we receive your RFS, our Placement Officer will allocate an Inclusion Professional (IP) to make contact with the service to discuss Inclusion Support needs. This will involve an in-person visit to your service.

Why do I have to have an AUSkey?

Auskey is the form of authentication required by the Government to access the Inclusion Support Programme through the Inclusion Support Portal.

If I do not know who holds an AUSkey in the organisation, how do I find out?

The Inclusion Agency has put together instructions on how to access an AUSkey and will support services where they can. The AUSkey Helpdesk is the best option for information about service specific AUSkey issues such as this.

How do I get on the Portal?

Make sure the Inclusion Agency (Gowrie SA) has provisioned your access to the Portal, then:

- Insert the USB with your AUSkey on it
- Double click on AUSkey browser
- type in IDFM website www.idfm.org.au and follow the prompts
- You will then be sent an activation code to the AUSkey email address
- Go back to the portal and type in the activation code.

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Why do I have to do all this work on the Inclusion Support Portal?

The Government provides the Inclusion Support Programme free to eligible mainstream services. As with any program you access, there are tasks that a service will need to complete. Over time, and as you get used to the Portal this should become easier to navigate.

My service has a child in a wheelchair but I have been told we can't access support.

Only services who are Child Care Subsidy (CCS) approved can access the Inclusion Support Programme. Currently eligible services include those who are registered for and receive CCS, including Long Day Care, Out of School Hours Care, Family Day Care and Occasional Care. Any eligible service can receive support through the Inclusion Agency as long as they meet certain requirements of having an AUSkey and completed a Strategic Inclusion Plan on the Portal.

How is Gowrie SA getting information out to services?

Gowrie SA has information available on our website <https://gowriesa.org.au/inclusion-agency>, we send regular communications via emails and visits by Inclusion Professionals. We are also active on Facebook, Instagram and Twitter. We are happy to hear ideas about how we can communicate better with eligible services.

Why can't I get funding? Why is Gowrie not able to give this to our service?

Gowrie SA does not make funding decisions. Our role as the Inclusion Agency is to provide Inclusion Professionals who can support the service educators with strategies for the inclusion of children within the environment. The Inclusion Development Fund Manager (IDFM) makes any decisions about funding. Inclusion Professionals can help with funding applications, but certain criteria must be met in order to apply for funding.

Why can't I use funding for 1 to 1 support?

1 to 1 support is not considered to be an inclusive practice. If funding is given, it is to be used to increase the ratio within the room in which the child attends to support regular educators to increase opportunities for children to access the service program with their peers.

We have a lot of providers in our network, would you hold Interest Forums for us?

We are happy to hold Interest Hubs where there is demand. Please put your request in writing and send to inclusion@gowriesa.org.au and we will make sure someone gets in touch with you.

Can you deliver the Portal and SIP training to provider groups?

Yes we are able to do this. Please contact us at inclusion@gowriesa.org.au to arrange.